



# San Francisco Youth Commission Agenda

Monday, February 3<sup>rd</sup>, 2020

5:00 pm-8:00 pm

City Hall, Room 416

1. Dr. Carlton B. Goodlett Pl.

San Francisco, CA 94102

*There will be public comment on each item.*

Sarah Cheung, Valentina Alioto-Pier, Maggie Dong, Josephine Cureton, Calvin Quick, Khatab Alameri, Crystal Chan, JoJo Ty, Ariana Arana, Rome Jones, Amara Santos, Arianna Nassiri, Nora Hylton, Stephen “Rocky” Versace, Arsema Asfaw, Alexander Hirji, Sarah Ginsburg

- 1. Call to Order and Roll Call for Attendance (Discussion and Possible Action)**
- 2. Approval of Agenda (Action Item)**
- 3. Approval of Minutes (Action Item)**
  - A. January 19, 2020  
[\(Document A\)](#)
- 4. Public Comment on Items not on Agenda (2 minutes per public comment)**
- 5. Legislation Referred from the Board of Supervisors (All Items to Follow Discussion and Possible Action)**
  - A. [Input + Decision] BOS File No.190418 [Administrative Code - Navigation Centers for the Homeless]  
Sponsors: Supervisors Haney, Ronen, Mar, and Walton  
Presenter: Courtney McDonald, Legislative Aide, Supervisor Haney  
(Document B)
- 6. Presentations (All Items to Follow Discussion and Possible Action)**
  - A. [Inform + Decision] SFUSD Equity Task Force  
Presenter: Jenny Lam, Education Advisor to Mayor Breed & Commissioner Alison Collins, Board of Education
  - B. [Inform + Input] Transitional Aged Youth System of Care Advisory Committee Presenter: Kali Cheung, Associate Director, SF Department of Public Health  
(Document C)



- C. [Inform + Decision] South of Market Community Action Network's (SOMCAN) Transit Justice Campaign: #FREEMUNI4ALLSF  
Presenter: Ramon Bonifacio, Community Services Worker, SOMCAN

## **7. Youth Commission Business (All Items to Follow Discussion and Possible Action)**

- A. [Inform + Input] [First Reading] HLU/TJ Resolution on youth still getting fined on Muni even with Free Muni for Youth  
Sponsors: Commissioners Santos, Ty, and Asfaw  
Document: (D)
- B. [Inform + Decision] DCYF OAC Youth Seat 2 Recommendation  
Sponsor: Executive Committee
- C. [Inform + Decision] Youth Seat Recommendations Across Government Bodies  
Presenter: Austin Truong, Youth Commission Staff

## **8. Committee Reports (Discussion Only)**

- a. Executive Committee
  - a. LAO
  - b. Comms
  - c. General Committee Updates
- b. Civic Engagement
- c. Housing and Land Use
- d. Transformative Justice
- e. OCOF

## **9. Staff Report (Discussion Only)**

## **10. Announcements (This Includes Community Events)**

## **11. Adjournment**

Any materials distributed to the members of the Youth Commission within 72 hours of the meeting or after the agenda packet has been delivered to the members are available for inspection—along with minutes of previous Youth Commission meetings and all supplementary information—at the Youth Commission office during regular office hours (9am to 6pm, Monday—Friday). The Youth Commission office is at:

City Hall, Room 345  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102  
Phone: (415) 554-6446, Fax: (415) 554-6140  
Email: [youthcom@sfgov.org](mailto:youthcom@sfgov.org)  
[www.sfgov.org/yc](http://www.sfgov.org/yc)

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Sunshine Ordinance Task Force

City Hall, Room 244

1 Dr. Carlton B. Goodlett Place

San Francisco, CA 94102-4689

Phone: (415) 554-7724, Fax: (415) 554-5784

Email: [sotf@sfgov.org](mailto:sotf@sfgov.org)

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AVISO EN ESPAÑOL: La solicitud para un traductor debe recibirse antes de mediodía de el viernes anterior a la reunion. Llame a Derek Evans (415) 554-7702.

Paunawa: Ang mga kahilingan ay kailangang matanggap sa loob ng 48 oras bago mag miting upang matiyak na matutugunan ang mga hiling. Mangyaring tumawag kay Joy Lamug sa (415) 554-7712.

**翻譯 必須在會議前最少四十八小時提出要求**  
**請電 (415) 554-7719**



**San Francisco Youth Commission  
Mid-Year Retreat Agenda ~ \*Special Off-Site\*  
Minutes ~ Draft  
Sunday, January 19th, 2020  
9:00 AM-5:00 PM  
Chinese for Affirmative Action  
17 Walter U Lum Pl, San Francisco, CA 94108  
*There will be public comment on each item.***

Sarah Cheung, Valentina Alioto-Pier, Maggie Dong, Josephine Cureton, Calvin Quick, Khatab Alameri, Crystal Chan, JoJo Ty, Ariana Arana, Rome Jones, Amara Santos, Arianna Nassiri, Nora Hylton, Stephen “Rocky” Versace, Arsema Asfaw, Alexander Hirji, Sarah Ginsburg

**1. Call to Order and Roll Call for Attendance (Discussion and Possible Action)**

Commissioner Cureton called the meeting to order at 9:58 am. Commissioner Ty is recovering from surgery. Commissioner Nassiri and Versace are both enduring medical complications. Commissioner Quick is experiencing a family emergency. Commissioner Alioto-Pier is out for an event.

There is no public comment. Commissioner Hylton, seconded by Commissioner Hirji motion to excuse all 5 absences.

Motion passes by a vote of acclamation, with 1 naye from Commissioner Santos.

**2. Approval of Agenda (Action Item)**

There is no public comment. Motion to approve agenda by Commission Alameri, seconded by Commissioner Cheung.

**3. Approval of Minutes (Action Item)**

A. January 18th, 2020

[\(Document A\)](#)

There is no public comment. Motion to approve the minutes by Commissioner Hijri, seconded by Commissioner Ginsburg. The vote passes by a vote of acclamation.

**4. Public Comment on Items not on Agenda (2 minutes per public comment)**



There is no public comment.

## **5. Youth Commission Business (All Items to Follow Discussion and Possible Action)**

A. [Input + Decision] [Third Reading] YC File No.1920-AL-02 [Omnibus Resolution 2020]  
Presenter: Calvin Quick  
(Document B)

Commissioner Cureton is filling in for Commissioner Quick. Commissioner Cureton proceeds to read the amendments that were made yesterday:

FURTHER RESOLVED, That, following the recommendation of its Transformative Justice Committee, the Youth Commission urges the Public Defender's Office to increase funding in its budget for FY 2020-2021 and FY 2021-2022 for immigration relief programs, bail reform initiatives, services for children of incarcerated parents, and case management for reentry programs; and, be it

FURTHER RESOLVED, That, following the recommendation of its Housing and Land Use Committee, the Youth Commission urges SFMTA to increase funding in its budget for FY 2020-2021 and FY 2021-2022 for the 29-Sunset Improvements Project with the view of developing a rapid bus service along the aforementioned line; and be it

There is no public comment. Motion to adopt the Omnibus resolution with its amendments by Commissioner Alameri, seconded by Commissioner Arana.

## **6. Presentations (All Items to Follow Discussion and Possible Action)**

A. Youth Commission Budget and Policy Review Part 2  
Presenters: Youth Commission  
Staff

Staff led Commissioners in a day long retreat that focused on budget and legislative advocacy. Commissioner Quick walked in at 12:40 PM. Commissioner Nassiri walked in at 2:25 PM. There was no public comment.

## **7. Adjournment**

The meeting was adjourned at 4:49 PM.

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## Memorandum

**TO:** Youth Commissioners (x17)  
**Cc:** Youth Commission Staff

**FROM:** YC Housing and Land Use Committee

**RE:** BOS File No. 190418 - Navigation Centers (Haney) - Recommendation  
**DATE:** January 30, 2020

IMMEDIATE RESPONSE NEEDED     PLEASE REVIEW     FYI

To whom it may concern:

January 30, 2020

On January 30, 2020, the Housing and Land Use Committee of the San Francisco Youth Commission reviewed [BOS File No. 190418](#), concerning Navigation Centers, which is referred to the Youth Commission for comment and is scheduled to be heard at the full commission meeting of February 3, 2020.

As a policy committee of the Youth Commission, the Housing and Land Use Committee advocates for housing and supportive services for youth; while holding the City and County accountable to its commitments to resolving youth homelessness; and for creating equitable transportation options for young people in San Francisco.

As this legislation deals with the policy jurisdiction of the committee, we felt it incumbent on us to communicate our collective position on this legislation, particularly relating to how it affects our advocacy for a navigation center for transitional age youth (TAY). This memorandum reflects our collective recommendation to the full Youth Commission as to what position it should take relative to this consequential legislation.

**We recommend the Youth Commission oppose this legislation unless amended to** reinstate the existing mandate for a TAY Navigation Center. While we fully support the general intent of the legislation to expand navigation centers to all neighborhoods in the City, we have multiple concerns with the language of the legislation and its side-effects.

First, we are not convinced that even the base level requirement that the Department of Homelessness and Supportive Housing (HSH) open two new navigation centers within six months, and a navigation center in every district within 30 months is a goal that the City can set itself in good faith, for several reasons:

- The TAY navigation center requirement was added in 2016 by [Ordinance No. 117-16](#): we are well past the many deadlines set for it to be opened, and yet still, only recently has a project even been announced and started to make its way through the planning and approval process. Why should we believe then that just because there is a legal requirement to open these centers, they will actually be opened? The sloth-like pace of the City to even get to a community engagement process on this particular navigation center belies the ability of the City to efficiently execute its promises to completion.



- Further, experience has told us that cooperation of Supervisors is needed to get what seem to be controversial projects going in their district. We have no reason to believe that this is guaranteed. And while we support a robust community engagement process in advance of any navigation center project moving forward, as this legislation requires, the six-month deadline to open two new navigation centers makes this seemingly impossible.
- Finally, there is no sort of penalty, consequence, punishment, or reprimand if HSH does not meet the deadlines for opening new Navigation Centers as specified in this legislation (see pages 7-9 of the legislation as of January 30, 2020). Given these deadlines have no weight, and we feel uncomfortable with the City making a promise that we have confidence we will meet.

Second, and more importantly, **this legislation removes the requirement that a TAY Navigation Center be opened**, as follows:

- Existing section 106.2(c), proposed to be removed: At least one Navigation Center **shall** focus on the needs of homeless persons, aged 18-29, who have experienced street homelessness. (emphasis added);
- New section 106.3-1(c)(2) proposed to replace the former section: At least one Navigation Center **may** focus on the needs of homeless persons between the ages of 18 and 29 (transitional-aged youth), inclusive, who have experienced street homelessness. (emphasis added).

Though we recognize that this change is in the context of adding "may" clauses for other specific groups with specific needs, we have seen by our experience with the TAY Navigation Center that, unless there is an actual requirement to open one, navigation centers for specific populations may very well never be opened at all. We do not think having a lot of suggested navigation centers is good policy. Rather, the City should focus on the priorities it has already set itself regarding the homelessness crisis.

Furthermore, navigation centers do not always remain open indefinitely. Of the eight navigation centers opened so far in the City, two have closed. While one navigation center has been proposed for TAY, even if it opens it may close again in a few years to make way for another use at the site. By removing the legal requirement that at least one navigation center be set aside for TAY, we could end up a few years down the line again without a TAY navigation center, and on no sound legal basis to demand one.

For all these reasons, we oppose this legislation as written, and **urge the full Youth Commission to motion to oppose this legislation unless amended** to reinstate existing Section 106.2(c) of the Administrative Code, which the legislation sponsor is proposing to remove.

We thank you for your consideration.

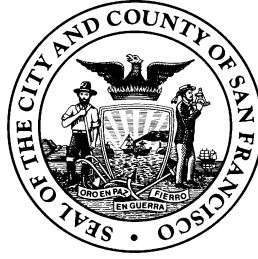
**Housing and Land Use Committee**

*San Francisco Youth Commission*

Memorandum adopted unanimously January 30, 2020

(Commissioners Dong, Alameri, Quick, Ty and Hirji present)

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 554-5227

MEMORANDUM

TO: Kiely Hosmon, Director
Youth Commission
FROM: John Carroll, Assistant Clerk,
Government Audit and Oversight Committee
DATE: December 20, 2019
SUBJECT: REFERRAL FROM BOARD OF SUPERVISORS

The Board of Supervisors has received the following proposed legislation which is being referred to the Youth Commission as per Charter, Section 4.124 for comment and recommendation. The Commission may provide any response it deems appropriate within 12 days from the date of this referral.

File No. 190418

Ordinance amending the Administrative Code to require the Department of Homelessness and Supportive Housing (HSH) to open a Navigation Center within six months in each of two supervisorial districts where no Navigation Center currently exists, and to open at least one Navigation Center within 30 months in each supervisorial district where no Navigation Center currently exists; to revise the operational standards for Navigation Centers by, among other things, allowing Navigation Centers to serve up to 130 residents, specifying that each Navigation Center must allow residents to reside at the Center for at least 90 days, and to continue in residence so long as they are participating in assigned services; to require each Navigation Center to develop a "Good Neighbor Policy" and a plan to conduct outreach to people experiencing homelessness in the neighborhood surrounding the Center; to require HSH to develop "Fair Share Siting Criteria" to inform the selection of sites for Navigation Centers; to provide that the Shelter Monitoring Committee shall have the power and duty to visit and monitor conditions at Navigation Centers, in addition to shelters; and affirming the Planning Department's determination under the California Environmental Quality Act.

Please return this cover sheet with the Commission's response to John Carroll, Assistant Clerk, Government Audit and Oversight Committee.

\*\*\*\*\*

RESPONSE FROM YOUTH COMMISSION Date: \_\_\_\_\_

- No Comment
Recommendation Attached

Chairperson, Youth Commission

1 [Administrative Code - Navigation Centers for the Homeless]

2

3 **Ordinance amending the Administrative Code to require the Department of**

4 **Homelessness and Supportive Housing (HSH) to open a Navigation Center within six**

5 **months in each of two supervisorial districts where no Navigation Center currently**

6 **exists, and to open at least one Navigation Center within 30 months in each**

7 **supervisorial district where no Navigation Center currently exists; to revise the**

8 **operational standards for Navigation Centers by, among other things, allowing**

9 **Navigation Centers to serve up to 130 residents, specifying that each Navigation Center**

10 **must allow residents to reside at the Center for at least 90 days, and to continue in**

11 **residence so long as they are participating in assigned services; to require each**

12 **Navigation Center to develop a “Good Neighbor Policy” and a plan to conduct outreach**

13 **to people experiencing homelessness in the neighborhood surrounding the Center; to**

14 **require HSH to develop “Fair Share Siting Criteria” to inform the selection of sites for**

15 **Navigation Centers; to provide that the Shelter Monitoring Committee shall have the**

16 **power and duty to visit and monitor conditions at Navigation Centers, in addition to**

17 **shelters; and affirming the Planning Department’s determination under the California**

18 **Environmental Quality Act.**

19 **NOTE:** **Unchanged Code text and uncodified text** are in plain Arial font.  
20 **Additions to Codes** are in *single-underline italics Times New Roman font*.  
21 **Deletions to Codes** are in *strikethrough italics Times New Roman font*.  
22 **Board amendment additions** are in double-underlined Arial font.  
23 **Board amendment deletions** are in ~~strikethrough Arial font~~.  
24 **Asterisks (\* \* \* \*)** indicate the omission of unchanged Code  
25 subsections or parts of tables.

24 Be it ordained by the People of the City and County of San Francisco:

1           Section 1. Environmental Findings.

2           The Planning Department has determined that the actions contemplated in this  
3 ordinance comply with the California Environmental Quality Act (California Public Resources  
4 Code Sections 21000 et seq.). Said determination is on file with the Clerk of the Board of  
5 Supervisors in File No. \_\_\_\_\_ and is incorporated herein by reference. The Board affirms  
6 this determination.

7  
8           Section 2. Findings.

9           (a)     San Francisco faces a significant challenge in its efforts to assist people who are  
10 experiencing unsheltered homelessness. The 2019 San Francisco Point-in-Time Count  
11 estimated 9,784 individuals experiencing homelessness, with approximately 5,180 of those  
12 individuals living unsheltered, on any given night. The length of the City's shelter waitlist has  
13 grown steadily since 2014, and consistently there have been more than 1,000 people waiting  
14 to access a 90-day bed.

15           (b)     The Navigation Center model was first piloted in March 2015 to provide a low-  
16 barrier, service-rich alternative to traditional homeless shelters, with the goal of transitioning  
17 people off the streets and into longer-term solutions. Since then, the Department of  
18 Homelessness and Supportive Housing ("HSH") has opened eight Navigation Centers, six of  
19 which are still in operation as of April 2019. According to HSH, 46% of clients who access a  
20 Navigation Center "exit" homelessness, which is defined as obtaining permanent housing,  
21 securing temporary housing, or being reunified with family or friends through the Homeward  
22 Bound program. Between March 2015 and February 2019, 3,606 different individuals were  
23 served by a Navigation Center.

24           (c)     Navigation Centers have been opened in only three of the eleven supervisorial  
25 districts, even though 1) the Board of Supervisors has declared there to be a "shelter crisis" in

1 the City, 2) the Navigation Center model has proven to be successful, and 3) a significant  
2 number of people experience homelessness in every supervisorial district.

3 (d) Mayors Ed Lee and London Breed have expressed support for having  
4 Navigation Centers in every supervisorial district. In 2017, Mayor Lee asked every Supervisor  
5 to identify a site in their district for a Navigation Center, and in 2019, Mayor Breed declared in  
6 her State of the City address that, "every part of our city, every neighborhood must be open to  
7 being part of the solution."

8 (e) The San Francisco Chamber of Commerce's 2017 Dignity Health CityBeat Poll  
9 found that 60% of respondents identified homelessness and street behavior as a major issue  
10 facing San Francisco, 90% of respondents said they support Navigation Centers, 77% of  
11 respondents said they support having Navigation Centers in their neighborhoods, and 79%  
12 said they support giving budget priority to creating enough shelter beds.

13 (f) Los Angeles and Washington, D.C., which both have significant numbers of  
14 people experiencing homelessness, have mandated that at least one shelter be opened in  
15 every Council District and Ward, respectively. Similarly, New York City has adopted "Fair  
16 Share Criteria" that require the city to consider fair and equitable geographic distribution when  
17 siting homeless shelters and services. San Francisco currently has no such policy requiring  
18 geographic equity when siting shelters or Navigation Centers.

19 (g) Mayor London Breed announced in October 2018 that she plans to open 1,000  
20 new shelter beds by 2020 to clear the City's nightly waitlist for shelter.

21 (h) Homelessness is a public health issue that impacts the entire City of San  
22 Francisco, not just select parts of the City. The current distribution of shelters and Navigation  
23 Centers is densely concentrated and does not provide geographic equity, preventing San  
24 Francisco from providing resources on a city-wide scale.

1 Section 3. Chapter 106 of the Administrative Code is hereby amended by revising  
2 Section 106.2 and adding Section 106.3-1, to read as follows:

3  
4 **SEC. 106.2. OPERATIONAL REQUIREMENTS FOR NAVIGATION CENTERS.**

5 (a) Each Navigation Center shall perform a comprehensive assessment of a resident's needs  
6 within 72 hours of the resident's admission to the Navigation Center. After completing the assessment,  
7 the Navigation Center shall prepare an individualized plan ("Care Plan") that will list the services and  
8 programs that are necessary to support and stabilize the resident, and identify the providers of those  
9 services and programs if located off-site. Such services and programs may include, but are not limited  
10 to: medical services, behavioral health services, educational programs, public benefit programs, job  
11 readiness programs, intensive case management, substance use and addiction treatment, and housing  
12 programs. The Care Plan shall establish a timeline for the resident's participation in and/or use of the  
13 programs and services that are listed.

14 (ab) Each Navigation Center shall offer the following services:

15 (1) Beds for no fewer than 40 and no more than ~~100~~30 residents at a time,  
16 including, to the extent feasible, flexible housing arrangements whereby groups, families, and  
17 couples may stay together, provided that the ~~100~~30-resident cap may be exceeded at a  
18 specific Navigation Center or Centers upon a written finding by the City Administrator that  
19 exceeding the cap is necessary and appropriate, and the reason or reasons therefor, and that it  
20 would not compromise the objectives of this Chapter 106 or the operations of the affected  
21 Navigation Center or Centers. Beds provided under this subsection (b)(1) must consist of a mattress  
22 that is elevated from the ground by a frame or other structure;

23 (2) Adequate showers and bathroom facilities;

24 (3) Adequate and secure storage for residents' personal property;

1 (4) In-and-out privileges allowing residents to leave and re-enter the facility,  
2 provided that the City Administrator has discretion to impose reasonable restrictions on in-  
3 and-out privileges at all Navigation Centers, and the City Administrator or City Administrator's  
4 designee has discretion to impose such restrictions at a specific Navigation Center;

5 (5) Daily ~~A~~access to on-site health services, including mental health services,  
6 drug and alcohol treatment, and harm reduction interventions conforming to the Department of  
7 Public Health's Policy on Harm Reduction, as that policy may be amended from time to time;

8 (6) Intensive one-on-one case management to help connect people to housing  
9 and support their participation in their Care Plan;

10 (7) Integration of low-threshold access to City services, including benefits  
11 screening and eligibility, transportation of belongings, and other services that will effectively  
12 reduce barriers to housing and treatment;

13 (8) To the maximum extent feasible, a site that is at least 10,000 square feet  
14 in size, including outdoor space located within the boundaries of the Navigation Center site  
15 where residents may congregate, and that includes sufficient on-site office space where residents  
16 can meet with staff in a private setting; and

17 (9) Three meals per day;

18 (10) Access to laundry facilities;

19 (11) Transportation to appointments that a resident must attend as a condition of the  
20 resident's Care Plan; and

21 (12) Daily activities that provide residents the opportunity to build new skills and  
22 improve their emotional and physical health.

23 (bc) Each Navigation Center shall allow residents to keep their pets with them.

24 (e) ~~At least one Navigation Center shall focus on the needs of homeless persons, aged 18-~~  
25 ~~29, who have experienced street homelessness.~~

1           ~~(d) The City Administrator shall explore the feasibility of operating one Navigation Center~~  
2 ~~as a managed alcohol shelter that would allow residents to consume alcohol within the facility, and~~  
3 ~~would provide those residents with alcohol treatment and supportive shelter services.~~

4           (d) Upon a resident's admission, and every two weeks thereafter, each Navigation Center  
5 shall conduct a Wellness Check consisting of an assessment of the resident's immediate physical and  
6 mental health needs.

7           (e) Each Navigation Center shall ensure that there is at least one staff person on-site at all  
8 times who is responsible for addressing resident concerns and responding to emergencies.

9           (f) Each Navigation Center shall allow residents to reside at the Navigation Center for a  
10 continuous stay of not less than 90 days. A Navigation Center shall allow a resident to reside at the  
11 Navigation Center beyond the initial 90-day stay so long as the resident is participating in the  
12 programs and/or services identified in the resident's Care Plan. Nothing in this subsection (f) is  
13 intended to limit the closing of a Navigation Center, as permitted under Section 106.3.

14           (g) For each resident whose residence at a Navigation Center ends, each Navigation Center  
15 shall use its best efforts to:

16                   (1) Conduct an exit interview with the resident and develop a plan for the resident's  
17 continued access to programs and services; and

18                   (2) Maintain contact with the resident for not less than 60 days to support the  
19 resident's continued access to and participation in programs and services.

20           (h) Each Navigation Center shall accept referral of residents from the Department of Public  
21 Health, the Department of Public Works, the Police Department, the Department of Homelessness and  
22 Supportive Housing ("HSH"), and any nonprofit partners that have been funded by HSH to coordinate  
23 such referrals. The City shall provide transportation to an individual who is referred to a Navigation  
24 Center for initial admission, where such individual is unable to get to the Navigation Center without  
25 assistance.



1            (i) Each Navigation Center shall establish a written grievance policy that describes the  
2 manner in which residents may file complaints and contest decisions made by the Navigation Center,  
3 including but not limited to, decisions to terminate a resident's stay based on a finding that the resident  
4 is not participating in the programs and/or services identified in the resident's Care Plan.

5  
6            **SEC. 106.3-1. REQUIREMENT TO OPEN NEW NAVIGATION CENTERS.**

7            **(a) Definitions.**

8            "Navigation Center" shall mean a shelter meeting the definition in Section 106.1, and all the  
9 operational requirements of subsections 106.2(a)-(i).

10           **(b) Requirement to Open New Navigation Centers.**

11           (1) By no later than six months after the effective date of the ordinance enacting this  
12 Section 106.3-1 in Board File No. 190418, HSH, with the assistance of all other appropriate City  
13 departments, shall open Navigation Centers in at least two supervisorial districts in which no  
14 Navigation Center was operating on April 16, 2019.

15           (2) By no later than 30 months after the effective date of the ordinance enacting this  
16 Section 106.3-1 in Board File No. 190418, HSH, with the assistance of all other appropriate City  
17 departments, shall open at least one Navigation Center in each supervisorial district in which no  
18 Navigation Center was operating on April 16, 2019. Navigation Centers opened under subsection  
19 (b)(1) shall count toward the requirement imposed by this subsection (b)(2).

20           (3) If HSH opens any Navigation Centers between the introduction of the  
21 aforementioned ordinance and its effective date, such Navigation Centers may count toward the  
22 requirements imposed by subsections (b)(1) and (b)(2).

23           (4) After selecting a site where a Navigation Center may be located, but before  
24 approving the opening of a Navigation Center on that site, the Director of HSH, in consultation with  
25 the member of the Board of Supervisors who represents the district in which the identified site is

1 located, shall conduct a thorough community outreach process with neighboring residents and  
2 businesses, neighborhood associations, and merchant associations regarding the site selection. The  
3 community outreach process shall consist of no fewer than three community meetings. For purposes of  
4 this subsection (b)(4), "approving" shall have the meaning set forth in Section 79.2(a) of the  
5 Administrative Code.

6 (5) To support productive and communicative relationships between a Navigation  
7 Center and its neighbors, each Navigation Center shall develop a Good Neighbor Policy. The Good  
8 Neighbor Policy shall, at a minimum:

9 (A) Identify a dedicated telephone hotline number for neighbors to use to  
10 communicate concerns about the Navigation Center;

11 (B) Identify strategies that the Navigation Center will employ to limit noise  
12 from within the facility and discourage loitering in the area surrounding or nearby the facility; and

13 (C) Identify services that will be employed to maintain the cleanliness of the  
14 area surrounding or nearby the facility.

15 (6) Upon opening a Navigation Center, the Director of HSH shall identify Dedicated  
16 Outreach Zones in areas surrounding or nearby the Navigation Center, and shall develop an outreach  
17 plan in consultation with the Supervisor of the district in which the Navigation Center is located.

18 During the operation of the Navigation Center, HSH's Homeless Outreach Team ("HOT Team") shall  
19 engage in outreach efforts to people experiencing homelessness in the Dedicated Outreach Zones, and  
20 shall provide a weekly report to the Director relaying the number people to whom the HOT Team  
21 offered services, and of those persons, the number who accepted services, the number who declined  
22 services, and the reasons for such declines.

23 (c) Navigation Centers Supporting Specific Populations. HSH may operate any of the  
24 Navigation Centers opened during the 30-month period referenced in subsection (b)(2) to meet the  
25 needs of one or more of the specific populations as described in subsections (c)(1)-(c)(6) below.

1                   (1) At least one Navigation Center may be operated as a managed alcohol shelter  
2 that allows residents to consume alcohol within the facility, and that provides residents with alcohol  
3 treatment and supportive services.

4                   (2) At least one Navigation Center may focus on the needs of homeless persons  
5 between the ages of 18 and 29 (transitional-aged youth), inclusive, who have experienced street  
6 homelessness.

7                   (3) At least one Navigation Center may focus on serving transgender and gender  
8 non-conforming individuals who may be experiencing homelessness.

9                   (4) At least one Navigation Center may focus on providing safe space and on-site  
10 services to individuals who live in cars and recreational vehicles.

11                   (5) At least one Navigation Center may focus on the needs of another specific  
12 population experiencing homelessness, as determined by HSH, in consultation with the member of the  
13 Board of Supervisors who represents the district in which the identified site is located.

14                   (6) At least one Navigation Center may focus on serving homeless persons aged 62  
15 and above.

16                   (d) **Fair Share Siting Criteria.** By no later than 60 days after the effective date of the  
17 ordinance enacting this Section 106.3-1 in Board File No. 190418, HSH, in consultation with other  
18 City departments as HSH deems appropriate, shall adopt Fair Share Siting Criteria to inform the  
19 selection of sites for Navigation Centers that consider the fair geographic distribution of Navigation  
20 Centers among communities, as well as communities' needs for services, the efficacy of service  
21 delivery, and the social and economic impact of Navigation Centers on their surrounding areas.  
22 Criteria shall include, but are not limited to: the size of the facility and the lot on which it is located,  
23 proximity to public transportation, a preference for publicly-owned land, proximity to persons who  
24 have a need for social services, and ease of making capital improvements.

1 Section 4. Article XII of Chapter 20 of the Administrative Code shall be amended by  
2 revising Sections 20.300 and 20.301, to read as follows:  
3

4 **SEC. 20.300. FINDINGS.**

5 The Board of Supervisors finds and declares the following:

6 (a) The City ~~and County of San Francisco~~ funds shelters, navigation centers, and  
7 resource centers that serve homeless people; and

8 (b) There is a significant public interest in determining that the homeless shelters  
9 and navigation centers that the City funds are safe and sanitary, that the shelters' and navigation  
10 centers' policies and procedures are fair and meet the needs of the clients accessing shelter  
11 and navigation center services; that operators receiving City funds are complying with their  
12 contractual obligations to the City, and that shelter and navigation center clients benefit from the  
13 expenditure of public funds; and

14 (c) The Mayor, the Board of Supervisors, the Local Homeless Coordinating Board,  
15 any future advisory body created by the City ~~and County of San Francisco~~, and the public,  
16 among others, need to be able to access accurate and comprehensive information regarding  
17 shelters and navigation centers.

18  
19 **SEC. 20.301. DEFINITIONS.**

20 For purposes of this Article XII only, the following terms have the following meanings:

21 "Navigation Center" shall mean a facility meeting the definition in Section 106.1 of Chapter  
22 106 of this Code.

23 "Shelter" shall include shelters, navigation centers, and resource centers that have a  
24 primary goal of serving homeless people and that are funded in whole or in part by the City.  
25

1 Section 5. Effective Date. This ordinance shall become effective 30 days after  
2 enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the  
3 ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board  
4 of Supervisors overrides the Mayor's veto of the ordinance.

5  
6 Section 6. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors  
7 intends to amend only those words, phrases, paragraphs, subsections, sections, articles,  
8 numbers, letters, punctuation marks, charts, diagrams, or any other constituent parts of the  
9 Administrative Code that are explicitly shown in this ordinance as additions, deletions, Board  
10 amendment additions, and Board amendment deletions in accordance with the "Note" that  
11 appears under the official title of the ordinance.

12  
13 Section 7. Undertaking for the General Welfare. In enacting and implementing this  
14 ordinance, the City is assuming an undertaking only to promote the general welfare. It is not  
15 assuming, nor is it imposing on its officers and employees, an obligation for breach of which it  
16 is liable in money damages to any person who claims that such breach proximately caused  
17 injury.

18  
19 APPROVED AS TO FORM:  
20 DENNIS J. HERRERA, City Attorney

21 By:   
22 ANNE PEARSON  
Deputy City Attorney

23 n:\legana\as2019\1900514\01414054.docx  
24  
25

**REVISED LEGISLATIVE DIGEST**

(Substituted, 12/17/2019)

[Administrative Code - Navigation Centers for the Homeless]

**Ordinance amending the Administrative Code to require the Department of Homelessness and Supportive Housing (HSH) to open a Navigation Center within six months in each of two supervisorial districts where no Navigation Center currently exists, and to open at least one Navigation Center within 30 months in each supervisorial district where no Navigation Center currently exists; to revise the operational standards for Navigation Centers by, among other things, allowing Navigation Centers to serve up to 130 residents, and specifying that each Navigation Center must allow residents to reside at the Center for at least 90 days, and to continue in residence so long as they are participating in assigned services; to require each Navigation Center to develop a “Good Neighbor Policy” and a plan to conduct outreach to people experiencing homelessness in the neighborhood surrounding the Center; to require HSH to develop “Fair Share Siting Criteria” to inform the selection of sites for Navigation Centers; to provide that the Shelter Monitoring Committee shall have the power and duty to visit and monitor conditions at Navigation Centers, in addition to shelters; and affirming the Planning Department’s determination under the California Environmental Quality Act.**

Existing Law

Local law requires the City and County of San Francisco (the “City”) to open and operate no fewer than eight Navigation Centers, which are temporary, low-barrier-to-entry shelters that, through case management and social service programs, aid in moving homeless people off the streets and into permanent housing or transitional or stable supportive housing that eventually leads to permanent housing.

Navigation Centers must comply with a variety of operational requirements. Among other things, they must: serve no more than 100 clients at a time, offer showers, bathrooms, and places to store client’s belongings, allow clients to keep their pets with them, provide access to health services, including mental health services, drug and alcohol treatment, and harm reduction interventions, and offer intensive case management to help connect people to housing.

Local law requires the City to locate Navigation Centers in areas accessible to homeless people, and when selecting a site for a Navigation Center, to give first priority to unused or vacant sites owned or controlled by the City, second priority to sites owned or controlled by the City that are being used for other purposes but could feasibly be converted to Navigation Centers, and third priority to private property or property owned by other, non-City public

agencies, that could be leased or acquired by the City. Local law does not otherwise impose any limits or requirements with respect to the location of Navigation Centers.

Local law establishes the Shelter Monitoring Committee, which has the power and duty to conduct site visits of City shelters and prepare reports on the conditions of those shelters for submission to the Mayor, the Board of Supervisors, the Local Homeless Coordinating Board, and relevant City departments.

#### Amendments to Current Law

The proposed ordinance would require the Department of Homelessness and Supportive Housing (“HSH”) to open a Navigation Center within six months in each of two Supervisorial districts where no Navigation Center currently exists, and to open at least one Navigation Center within 30 months in each Supervisorial district where no Navigation Center currently exists.

The proposed ordinance would revise the operational standards for Navigation Centers by, among other things: requiring navigation centers to prepare a “Care Plan” for each resident that lists the services and programs that are necessary to support their stabilization; allowing Navigation Centers to have up to 130 beds; requiring that Navigation Centers conduct regular wellness checks of residents, and provide access to laundry facilities, transportation to programs and services required by a resident’s Care Plan; requiring Navigation Centers to allow residents to stay for an initial stay of not less than 90 days, and to remain at the Navigation Center so long as they are in compliance with their Care Plan; and requiring Navigation Centers to establish written grievance policies.

After selecting a site where a Navigation Center may be located, but before approving the opening of a Navigation Center on that site, the Director of HSH, in consultation with the member of the Board of Supervisors who represents the district in which the identified site is located, would be required to conduct a thorough community outreach process with neighboring residents and businesses, neighborhood associations, and merchant associations on the site selection. The community outreach process must consist of no fewer than three community meetings. The ordinance would also require each Navigation Center to adopt a Good Neighbor Policy and an outreach plan designed to reach people experiencing homelessness in the area surrounding the Navigation Center.

The ordinance would allow the City to operate at least one Navigation Center to meet the needs of each of the following populations: persons with alcohol dependency; homeless persons between the ages of 18 and 29 (transitional-aged youth) who have experienced street homelessness; transgender and gender non-conforming individuals who may be experiencing homelessness; individuals who live in cars and recreational vehicles; and senior citizens.

The ordinance would also require HSH to adopt Fair Share Siting Criteria to inform the selection of sites for Navigation Centers that consider the fair geographic distribution of

Navigation Centers among communities as well as communities' needs for services, the efficacy of service delivery, and the social and economic impact of Navigation Centers on their surrounding areas.

The ordinance would also authorize the Shelter Monitoring Committee to visit and survey conditions at Navigation Centers, in addition to City shelters.

### Background Information

San Francisco faces a significant challenge in its efforts to assist people who are experiencing unsheltered homelessness. The 2019 San Francisco Point-in-Time Count estimated 9,784 individuals experiencing homelessness, with approximately 5,180 of those individuals living unsheltered, on any given night. The length of the City's shelter waitlist has grown steadily since 2014, and consistently there have been more than 1,000 people waiting to access a 90-day bed.

The Navigation Center model was first piloted in March 2015 to provide a low-barrier, service-rich alternative to traditional homeless shelters, with the goal of transitioning people off the streets and into longer-term solutions. Since then, HSH has opened eight Navigation Centers, six of which are still in operation as of April 2019. According to HSH, 46% of clients who access a Navigation Center "exit" homelessness, which is defined as obtaining permanent housing, securing temporary housing, or being reunified with family or friends through the Homeward Bound program. Between March 2015 and February 2019, 3,606 different individuals were served by a Navigation Center.

Navigation Centers have been opened in only three out of the eleven Supervisorial Districts, even though 1) the Board of Supervisors has declared there to be a "shelter crisis" in the City and County of San Francisco, 2) the Navigation Center model has proven to be successful, and 3) there is a significant number of people experiencing homelessness in every Supervisorial District.

Los Angeles and Washington, D.C., which both have significant levels of people experiencing homelessness, have mandated that at least one shelter be opened in every Council District and Ward, respectively. Similarly, New York City has adopted "Fair Share Criteria" that require the city to consider fair and equitable geographic distribution when siting homeless shelters and services. San Francisco currently has no such policy requiring geographic equity when siting shelters or Navigation Centers.

Homelessness is a public health issue that impacts the entire City of San Francisco, not just select parts of the City. The current distribution of shelters and Navigation Centers is densely concentrated and does not provide geographic equity, preventing San Francisco from providing resources on a city-wide scale.



# Behavioral Health System of Care for Transition Age Youth (TAY SOC)

~ Monday, February 3<sup>rd</sup>, 2020 ~

*Kali Cheung, MPH and Heather Weisbrod, LCSW*

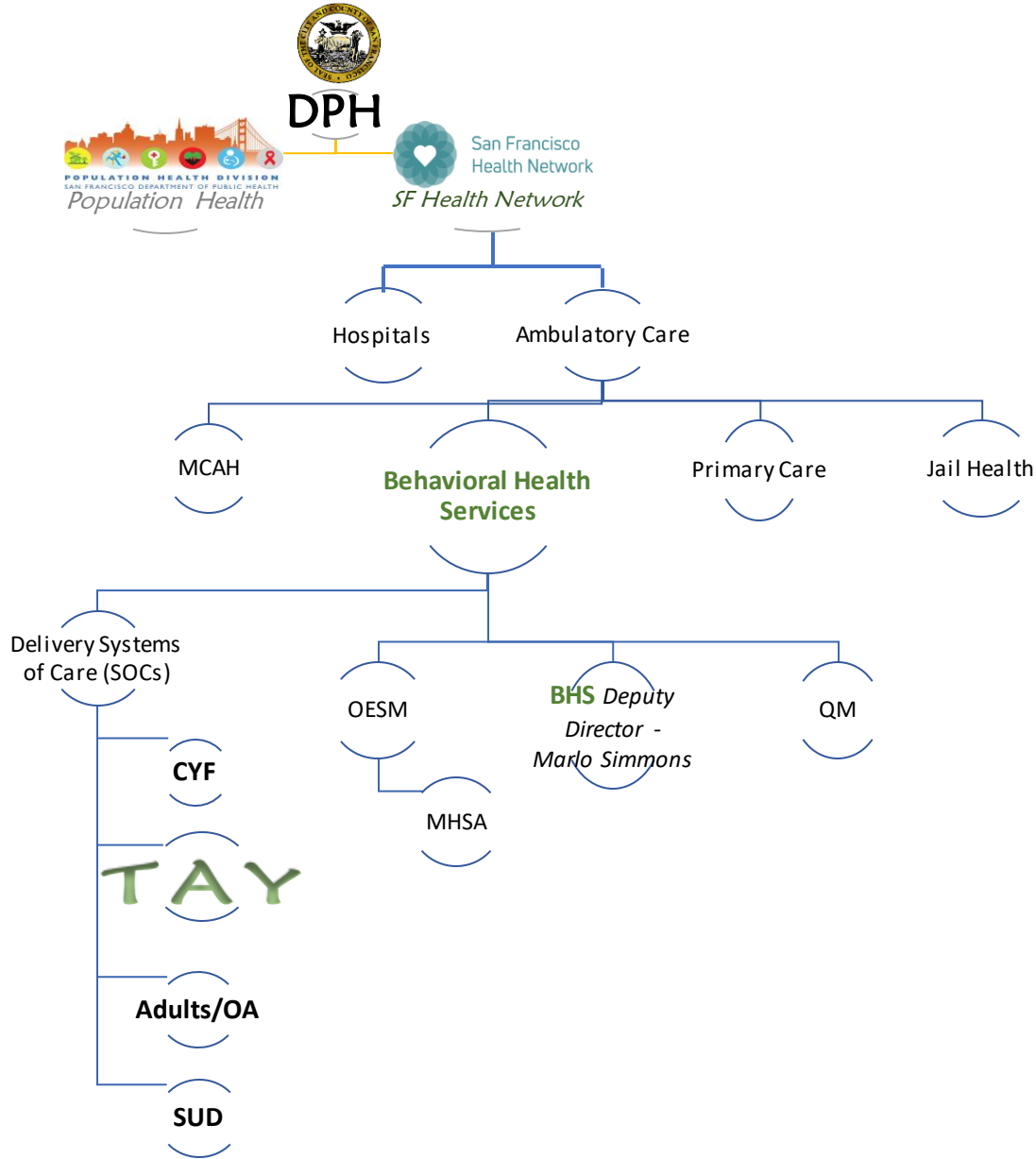
*Associate Directors, BHS TAY System of Care*



San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

# Where TAY SOC sits within SFDPH



**\*BHS definition:  
Transition Age Youth, Ages 16-24  
years old. No longer TAY on 25<sup>th</sup>  
birthday**

# BH TAY SOC Planning

## Needs – Gaps – Priorities

### Needs Findings

- Built upon previous decade+ of TAY planning and Mayor's office's TAY taskforce
- 60+ key informant interviews and group convening's across 20+ agencies and programs (2016)
- Survey mapping of service capacity
- Review of DPH Behavioral Health Services data



### 2016-2017 Key Findings

- Behavioral Health (BH) is a high priority across systems
- Staff/systems feel unequipped to address BH issues and where to refer
- TAY have difficulty accessing BH services
- TAY fall through the cracks transitioning from system to system
- Communication is a challenge
- More focus on families is needed

**2017-2018 RFQ → TAY SOC Launch!**

# BH TAY SOC Goals & Strategies

The BHS TAY System of Care works to ensure that TAY have access to and receive culturally and developmentally relevant behavioral health services.

We achieve this goal through multi-level strategies:



For **TAY**: Expand and Innovate TAY Services; Engage TAY to access services; Nurture TAY Leadership

For **Providers**: Build Provider Capacity and Support Workforce Development

For **Systems**: Cross-systems and Levels Coordination Using Collective Impact

# TAY SOC Behavioral Health Treatment Service Continuum

Behavioral Health Services for TAY Experiencing Homelessness

Community-Focused Engagement & Treatment Programs

Early Psychosis Intervention Services

Intensive Case Management Services

Residential Treatment Services

Harm Reduction Therapy Center: *Come As You Are Program*

Larkin Street Youth Services: *Behavioral Health Team*

3<sup>rd</sup> Street Youth Clinic

Community Youth Center (CYC)

Horizons Unlimited

Huckleberry Youth Programs

Instituto Familiar de la Raza

SF LGBT Center

Felton Institute: *BEAM UP program* & *(re)MIND program*

DPH-BHS: *TAY FSP*

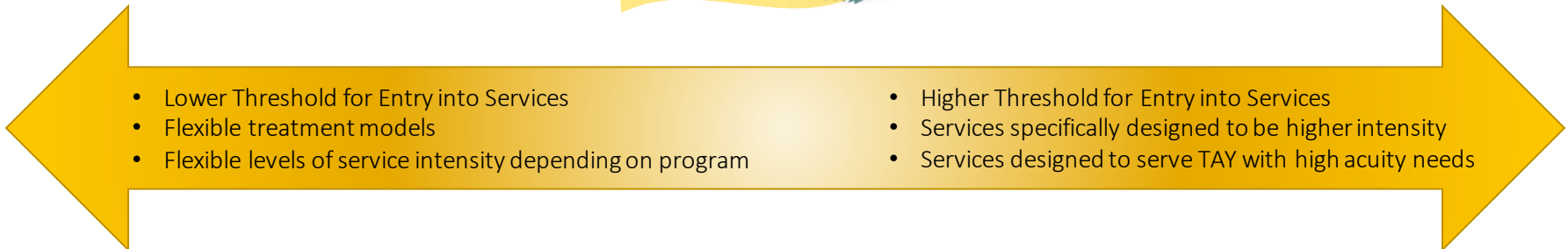
Felton: *TAY FSP*

Seneca: *TAY FSP*

Felton: *TAY Acute Linkage*

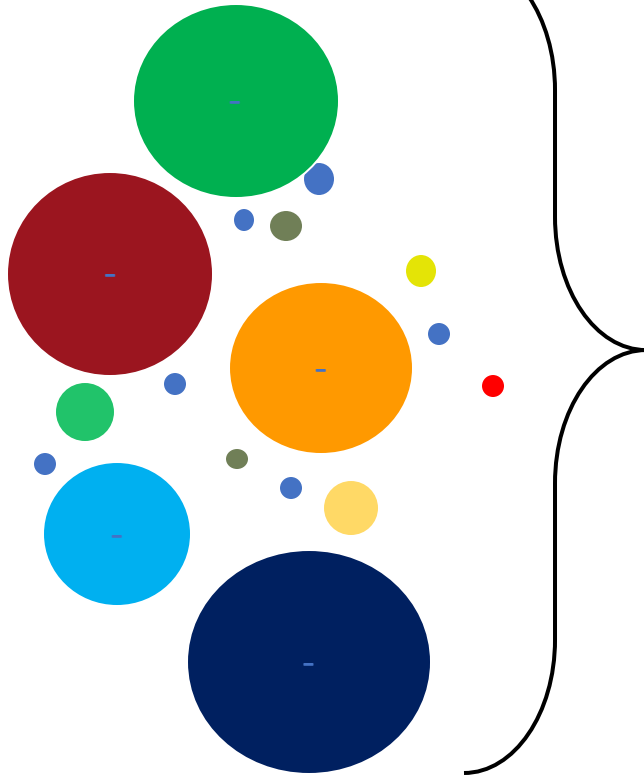
Progress Foundation: *TAY Triage & Support*

Progress Foundation: *TAY Supportive Living Program*



# TAY Behavioral Health Linkage Collaborative

TAY, Families,  
Communities, & TAY-  
Serving Systems



TAY Linkage



Behavioral Health  
Services



**\*TAY Linkage has served over 400 TAY since 2017\***

To make a referral, ask for support or access behavioral health services with TAY Linkage, call 415-642-4525

# TAY SOC Providers



Adolescent Health  
Working Group



San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH



ASIAN & PACIFIC ISLANDER  
WELLNESS CENTER



Motivating Youth to Succeed

啟導青年 邁步向前



The  
HARM REDUCTION  
Therapy Center



INSTITUTO FAMILIAR  
DE LA RAZA, INC.



YOUTH  
SERVICES



Progress  
FOUNDATION  
Innovative Mental Health Services

rams



THE SF LGBT  
CENTER



# TAY Provider Development & TAY Leadership

## TAY SOC Network Development & Capacity Building

Shared foundational trainings, skill building and networking across systems for providers and TAY Point People

- Cross-Systems Collaborations
- Cross-Training
- Mental Health Academies (Dr. Sal Núñez)
- TAY Clinicians Academy (Felton)

## TAY LEADERSHIP & WELLNESS PROMOTION:

Includes social and cultural connections, housing, employment, education, skill-building, advocacy, wellness & recreation activities

- TAY Leaders Peer Certificate Program (RAMS)
- RAMS TAY Leaders Internship Program (RAMS)
- TAY Speakers Bureau (MHA SF)
- TAY SOC Advisory Platform
- Cross-Systems Collaborations



## TAY Leadership: Upcoming Opportunities

- Paid P/T (to F/T) TAY Coordinator, TAY SOC TAY Advisory Body
  - Inform Behavioral Health TAY SOC development
  - Shape TAY MH & SU services
  - Advocate on policies about MH issues impacting TAY
- RAMS program, Youth to Youth recruitment for 4<sup>th</sup> cohort!
  - Peer counseling skill development to internship placement
- *TAY Residential Tx focus group*

## TAY SOC Contacts

To learn more about or partner with TAY SOC, please contact:

[Kali.cheung@sfdph.org](mailto:Kali.cheung@sfdph.org)

Or

[Heather.weisbrod@sfdph.org](mailto:Heather.weisbrod@sfdph.org)

FILE NO.

RESOLUTION NO.

1 [The Youth Commission urging for more inclusivity and accessibility in the  
MUNI Youth Lifeline Discount Fast Pass Program ]

**2 Resolution urging the San Francisco Municipal Transportation Agency to adopt  
changes to the Youth Lifeline Discount Fast Pass Program for qualified  
low-income youth including Transitional Age Youth.**

3 WHEREAS, Although Free Muni has benefited many people in San Francisco,

4 Transitional Age Youth are not included in this program; and

5 WHEREAS , Everyone in San Francisco deserves access to equitable, reliable low cost 6  
fare, particularly marginalized low income communities such as

7 WHEREAS, A City and County of San Francisco survey shows as of 2018 10% of San

8 Francisco residents were considered to be in poverty and

9 WHEREAS, A City and County of San Francisco survey shows Black or African

10 American residents experiencing more poverty at 3x the average rate

11 WHEREAS, A majority of San Francisco's public school students depend on MUNI to 12

12 travel between their homes and schools; and

13 WHEREAS, The Fall 2008 YouthVote Student Survey found that, of the 8,256 San

14 Francisco Unified School District (SFUSD) high school students surveyed, nearly seventy  
15 percent (69.3%) use some form of public transportation to get to school, and over forty  
16 percent (44.2%) of respondents took more than one train or bus to get to school; and

17 WHEREAS, A significant portion of San Francisco's public school students are  
18 low-income; and

19 WHEREAS, In the 2008-2009 school year, 21,951 students or 39.7% of the student  
20 population qualified for free lunch and 8,059 students or 14.6% of the student population  
21 qualified for reduced lunch; and

22 WHEREAS, Students living in households with incomes at or below 130% of the poverty  
23 line (\$28,665 a year for a family of four) qualify for free lunch; and

24 WHEREAS, The Board of Supervisors unanimously passed File No.100408 on April 6,  
25 2010 urging the SFMTA to create a Youth Lifeline Discount Fast Pass Program for qualified  
26 low-income youth, and that the SFMTA worked in conjunction with the San Francisco  
27 Unified School District (SFUSD) to implement the program; and

28 WHEREAS, As of September 2019, SFMTA has approved a total of 155,217 applications  
29 to become apart of the Free Muni Program; and

30 WHEREAS, However, despite having 62,129 applications approved only 26,782 Muni

31 cards are registered for Free Muni; and

32 WHEREAS, SFUSD has faced several challenges to implementing the distribution of

33 these passes, including making sales of the discounted pass accessible to students across

34 the city, ensuring that cash payments can be made in a secure manner, and identifying

35 adequate staffing to administer the program; and

36 WHEREAS, Providing the Youth Lifeline Pass free-of-charge to qualifying youth would

37 allow SFUSD to distribute the passes just once through existing distribution channels; and

38 WHEREAS, The cost of public transportation continues to be a major concern for

39 youth in San Francisco; and

40 WHEREAS, The number of students qualifying for free and reduced lunch increased to

41 61% or 32,350 students of 53,033 in the 2010-2011 school year; and

42 WHEREAS, The U.S. Bureau of Labor Statistics found that the unemployment rate in

43 San Francisco increased from 2.7 percent in July 2019, when the fare price increased from

44 \$2.50 to \$3.00, to 2.9 in August 2019, and

45 RESOLVED, the San Francisco Youth Commission urges the SFMTA Board of

Directors to support the use of \$1.4 million in previously approved funds for Fiscal Year

2020-2021

46 WHEREAS, everyone deserves to have access to equitable, low cost transportation

particularly in a city that has seventh largest transportation in the country, and

47 WHEREAS, youth, specifically low-income youth of color, deserve the right to be

48 educated on programs they qualify for, and  
49 WHEREAS, fare evasion is a non-violent act, it is unnecessary for SFPD officers to  
50 give fare evasion citations and SFPD officer's time can be better spent elsewhere and;  
51 WHEREAS, Div 1 10.2.101 and Div 1 10.2.102 states fare evasion and passenger  
52 misconduct as separate offenses with no specific guidelines as to what differentiates the  
53 two thus leading to discrimination against marginalized youth such as youth of color  
54 RESOLVED, THAT the San Francisco Youth Commission urges the SFMTA Board of  
55 Directors to support the use of \$1.4 million in previously approved funds for Fiscal Year  
56 2020-2021  
57 FURTHER RESOLVED, THE SFMTA must make clear guidelines for what qualifies a  
58 passenger ticket, and must hold all SFMTA officer accountable for all citations given,  
59 FURTHER RESOLVED, THE San Francisco Youth Commission directs Youth  
60 Commission staff to forward this resolution to the SFMTA Board of Directors.  
61 FURTHER RESOLVED, THE SFMTA must make clear guidelines for what qualifies a  
62 passenger ticket, and must hold all SFMTA officer accountable for all citations given,  
63 FURTHER RESOLVED, CITATIONS should be solely given through SFMTA officers as  
64 their main concern is transportation and they are the most qualified to do so; and be it,  
65 FURTHER RESOLVED, SFMTA should improve their MUNI app by creating an online  
66 application process available in different languages to improve accessibility; and be it,  
67 FURTHER RESOLVED, WHEN SFMTA officers encounter a youth fare evader instead  
68 of handing out a ticket, SFMTA officers must give a flyer that includes information about  
69 the Free Muni for Youth program; and be it,

70 FURTHER RESOLVED, the Board of Education shall implement free MUNI program for  
71 all SFUSD kids who qualify for free/reduced lunch program

72 FURTHER RESOLVED, Department of Homelessness and Supportive Housing shall  
73 discuss with existing TAY homeless organizations on how to implement applications in  
74 an accessible and equitable manner